

# **Haunted Drive LLC**

## **Cast Member Safety Training**

### **Training Objective:**

To ensure a safe haunting experience for both the cast members and customers.

### **Understanding Safe Contractor and Customer Interaction**

#### **Drive Thru Haunt:**

##### **Vehicle Distance**

- Cast members are to stay at least two arms lengths away from the furthest reaching point of the vehicle. (example. Two arms length away from the vehicle side mirrors).
- If bending over to look into the vehicle puts any part of your body inside the two arms length distance, than you are to close and must step further away from the vehicle.

##### **Maneuvering Around Vehicles**

- Do not walk in front of or behind the vehicles. If you need to cross the road, ensure the vehicle has passed and is a safe distance from you.
- Ensure you are visible to all vehicles.
- If a vehicle begins to speed up, ensure you are safely out of the vehicles path.

##### **The Do Nots of Cast Member-Customer Interaction**

- Do not touch customers.
- Do not touch vehicles.
- Do not get in vehicles.
- Do not get on vehicles.
- Do not throw objects at, near, or in the direction of the vehicles.
- Do not put anything inside the vehicles.

**ABOVE ALL ALWAYS REMEMBER TO KEEP YOUR EYES ON THE VEHICLE...**

### **Walk Through Haunt:**

#### **Distance**

- Unlike the drive through haunt, cast members working in the walk-through haunts will be a lot closer to customers. Cast members are to stay at least one arm's length away from the customer when performing the scare. Cast members are not to perform the scare when within one arm's length of the customer. A surprised/scared customer may have an involuntary action that could strike the cast member.
- If using a prop, the cast member needs to ensure the prop is not within contact distance of the customer.

## **Maneuvering Around Customers**

- There will be many locations within the haunt that the cast member and customer will be within arm's length. When this happens ensure that the customer has space to maneuver around you.
- If a customer begins to speed up their walking pace, ensure you and any prop you are using are safely out of the customer's path.
- If a customer asks you to back off, then BACK OFF!
- Gauge the customer's reactions to scares and know when to stop.

## **The Do Nots of Cast Member-Customer Interaction**

- Do not touch customers.
- Do not touch customers with props.
- Do not get in customer's faces.
- Do not throw objects at, near, or in the direction of the customers.

**ABOVE ALL ALWAYS REMEMBER TO KEEP YOUR EYES ON THE CUSTOMER...**

## **Safety Within the Haunt**

- Do not touch any extension/power cords. Do not touch any wires. If there is a power issue contact Haunted Drive management for assistance.
- Do not walk or stand in any standing water.
- If there is a fire, ensure to contact Haunted Drive management for assistance.
- Ensure your area is kept clean and free from slipping/tripping hazards. (example. Water bottles)
- Do not touch displays, this can lead to items falling on you, the customer or vehicles.
- If you wish to bang on something for a startle scare, you must have management approval first.
- Do not damage displays, this can lead to injury to yourself, the customer or vehicles.
- Do not operate foggers without proper training.
- Ensure your area is safe for haunting. If you feel your area is unsafe, inform Haunted Drive staff.
- Haunted Drive does not use any snake props. If you see a snake, it is real and should be avoided. Inform Haunted Drive staff immediately so the animal can be disposed of.
- Do not touch any animals, all animals are to be considered dangerous.

## **Costume Safety**

- Ensure you can see out of your mask. If you cannot safely see, inform Haunted Drive management so an alternate, safer mask can be provided to you.
- Inform Haunted Drive management if you have any allergic reactions to masks, costumes, make up, etc.
- Ensure that your costume allows you to breathe.
- Ensure your costume allows for ventilation.

- Ensure you have full bodily movement in your costume.

### **Other**

- Ensure to stay hydrated. Texas can get very hot and heat exhaustion is a real concern.
- Take your allotted breaks.
- If at anytime you feel lightheaded, or physically ill, stop what you are doing, sit down, and contact Haunted Drive management for assistance.
- If at anytime you feel endanger by a customer or fellow haunter, contact Haunted Drive management immediately. Haunted Drive employees local law enforcement for security.

### **Emergencies:**

Each Haunt within Hunted Drive will have a radio. If there is an emergency, actors are to immediately stop all activities and radio management for assistance. Management will contact the proper authorities to provide assistance. If a cast member is having a medical emergency or comes across a fellow cast member or customer having a medical emergency, they are to yell out code blue. If the cast member has a radio they are to radio code blue and they exact location. All other emergencies are code red.

### **Please Read and Sign Below**

I \_\_\_\_\_ have received haunt safety training.  
By signing I agree that I can and will conduct myself in a safe manner at the Haunted Drive LLC Haunt. In addition, I agree that I will not hold Haunted Drive LLC, staff, or any other entities involved with the Haunt responsible for any injuries I may occur due to unsafe behavior.

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_